

RESOURCE GUIDE



Office of
Mental Health



Wayne County

This resource guide includes information about where you can find help in your local community. All the programs and services listed below allow you to self-refer and some may offer walk-in appointments.

Crisis Services & Support

Clifton Springs Comprehensive Psych Emergency Program (CPEP)

Provides 24/7 emergency psychiatric services to people of all ages in urgent need of psychiatric evaluation
2 Coulter Rd, Clifton Springs NY 14432
315-462-1080

Clifton Springs Mobile Crisis Team

315-462-1080
Call 24/7 for mobile crisis intervention and mental health services. Evaluations can be completed virtually or can come to you in the community. Psychiatric evaluations can be completed in the ER at Clifton Springs, virtually or in person in the community.

Wayne County Mobile Crisis- COTI

1-833-929-6326
Hours: Mon & Fri 8am-4pm; Tue-Thurs 8am-6pm
Crisis team can rapidly respond to you at your home or elsewhere in the community if necessary. After hours call 988.

Rochester Psychiatric Center Mobile Crisis Team (Adult)

Call direct at 585-241-1812, option 2
Hours: Monday-Friday 8am-4pm, *no holiday/weekend coverage*

988 Suicide & Crisis Lifeline

Call 988/Text 988
Chat: [chat.988lifeline.org](https://www.988lifeline.org)

WNY Law Enforcement Helpline

Support to law enforcement members and their families.
716-858-2677
Call 24/7 for support and intake forms
www.wnylawenforcementhelpline.org

Veterans Crisis Hotline

Confidential support for veterans.
Call 988, and choose option "1" for veterans.
Text: 838255 or chat online
www.veteranscrisisline.net/get-help-now/chat/

The Trevor Project Hotline

24/7 Crisis hotline for LGBTQ young people
Call 1-866-488-7386 or text 678-678
Free, confidential and secure 24/7 service offering crisis counselors for individuals who are struggling with issues such as coming out, LGBTQ identity, depression, and suicide.

Mental Health Treatment & Rehabilitation

Wayne Behavioral Health Network (WBHN)

Outpatient Integrated MH and SUD clinic
1519 Nye Rd., Lyons, NY 14489
315-946-5750
Hours: Monday & Friday 8am-4pm; Tuesday-Thursday 8am-6pm
Offer a comprehensive integrated range of services including crisis services, screening & assessment, outpatient MH and SUD treatment, medication management, primary care screening, targeted case management, and psychiatric rehabilitation.

FLACRA- Geneva site

CCBHC/Outpatient MH Clinic
116 Lewis St., Geneva, NY 14456
315-781-0771
Hours: Monday-Thursday 7am-8pm, Friday 7am-5pm, Saturday 7am-2pm
Offer a comprehensive integrated range of services including crisis services, screening & assessment, outpatient MH and SUD treatment, medication management, primary care screening, targeted case management, and psychiatric rehabilitation.

Peer Support Services

AspireHope NY

Peer Support services
25 West Steuben St., Bath, NY 14810
607-776-2164

Parent, Youth, or Adult peer services and support, including Home & Community Based Support (HCBS) and Child and Family Treatment and Support Services (CFTSS).

CASA Trinity Peer Crisis line

24/7 crisis line
607-378-7479

Addiction or Substance Use Treatment and Support

Wayne Behavioral Health Network (WBHN)

Outpatient SUD clinic and COTI Team
1519 Nye Rd., Lyons, NY 14489
315-946-5750

Hours: Monday & Friday 8am-4pm; Tuesday-Thursday 8am-6pm

Offer a comprehensive integrated range of services including crisis services, screening & assessment, outpatient MH and SUD treatment, medication management, primary care screening, targeted case management, and psychiatric rehabilitation. COTI team is 24/7 and offers immediate response services including overdose prevention, treatment, and community recovery support for addiction.

FLACRA COTI Team

Mobile Substance Use Crisis Response
1-833-435-2272

Hours: 24/7

Offers immediate response services including overdose prevention, treatment, and community recovery support for addiction.

Alcoholics Anonymous (AA)- Finger Lakes Area Inter-group

315-789-5955

Call 24/7 for information on groups held in your area.

Narcotics Anonymous (NA)- Finger Lakes Region

315-847-3842

Call 24/7 for information on groups held in your area.

OASAS 24-Hour Hopeline

24/7 helpline for substance use and gambling concerns.
1-877-846-7369 or text 467369

Never Use Alone

Nationwide service where operators with lived experience remain with the caller while using and oversee that the person uses safely.

877-696-1996 Call 24/7/365

Naloxone NOW:

Text "NARCAN" to 21000 to arrange for delivery.

Other Services

United We Stand Community Assistance Center

2 Broad St., Lyons, NY 14489

315-502-0007

Hours: Monday-Thursday 9am-12pm

Wayne County Department of Social Services (DSS)

77 Water St., Lyons, NY 14489

315-946-4881

Hours: Monday-Friday 8am-4pm

Wayne County Single Point of Access (SPOA)

Centralized referral system to assists individuals with social and mental health including case management, housing, and mental health treatment.

1519 Nye Rd., Lyons, NY 14489

315-946-5722

Health Homes of Upstate New York (HHUNY)

Care management services for Medicaid recipients.

1-855-613-7659

Visit www.hhuny.org/about/where-we-are/

Or email referrals@hhuny.org or askhhuny@hhuny.org

Survivor Advocacy Center of the Finger Lakes

Provides support and help adults and children experiencing domestic and relationship violence and sexual abuse
24/7 hotline 800-456-1172.

NYS Domestic and Sexual Violence Hotline

Hotline 1-800-942-6906

Text 1-844-997-2121

Chat: opdv.ny.gov

USDA National Hunger Hotline

Food assistance for families.

1-866-348-6479/English Or 1-877-842-6273/Spanish

Hours: Monday-Friday 7am-10pm

Medicaid Transportation MAS

Provide transportation to Medicaid recipients for medical appointments/non emergency medical transportation.

1-866-753-4543 press 9

Hours: Monday-Sunday 7am-7pm

To find more mental health programs and services visit our website at www.omh.ny.gov

988

SUICIDE & CRISIS
LIFELINE



BeWell.ny.gov



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